Michigan Rehabilitation Services

**MRS** is a dual customer-focused by partnering with individuals and employers to achieve quality employment outcomes and independence for individuals with disabilities and quality business outcomes for Michigan's businesses.

*Putting people first, with the goal of helping all Michiganders lead healthier and more productive lives, no matter their stage in life.*
Mission

develop customized workforce **solutions** for businesses and individuals with disabilities.

Vision

A **diverse and inclusive workforce** that unites business and individuals with disabilities toward a **common good**.
Randolph-Sheppard Act
Authored blind individuals to operate vending stands on federal property

Smith-Fess Act
Established a civilian vocational rehabilitation (VR) program

Barden-Lafollette VR Act
Expands VR service to mentally retarded, psychiatrically handicapped, and blind individuals

VR Act Amends
Expanded funding, services, and eligibility

Rehabilitation Act
Redirect VR making services to severely disabled individuals it’s first priority. Introduced Title V advancing civil rights for individuals w/disabilities. Authorized funding for independent living centers.

WIA & Rehab Act Amends
Created “one-stop delivery system” allowing for individuals with disabilities to be served by a variety of programs

WIOA & Rehab Act Amends
Strengthens alignment of the workforce development system. Focus on competitive, integrated employment for individuals with disabilities. Expands services to students and youth with disabilities.
Performance Measures

1. Employment Rate → 2nd Quarter After Exit
2. Employment Rate → 4th Quarter After Exit
3. Median Earnings → 2nd Quarter After Exit
4. Credential Attainment
5. Measurable Skill Gains
6. Effectiveness in Serving Employers
Organizational Structure

State Structure

- **LEO** Labor and Economic Opportunity
- **E & T** Employment and Training
- **MRS** Michigan Rehab. Services

**Divisions**
- Staff Development & Policy
- Program Enhancement
- Innovation & Special Prog.
- Business Network
- Michigan Career & Technical Institute
- Western, Central, Northern
- Southeast

**13 District Offices**

Districts Offices
Co-located with/in Mi Works!, MDHHS, schools, & rural satellite offices

- 1. Marquette
- 2. Northern
- 3. West Central
- 4. Mid-Michigan
- 5. Grand Rapids
- 6. Lansing
- 7. Southwest
- 8. Ann Arbor
- 9. Wayne
- 10. Detroit Renaissance
- 11. Oakland
- 12. Macomb
- 13. Eastern

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Where Customer Come From

1. Individuals Call or Email MRS Directly
2. Referred by a Community Organization
3. Referred by a Community Partner
4. Referred by a Friend or Family member
5. Referred by a Business
6. Referred by a previous customer
Pre-Employment Transition Services (Students with Disabilities)

- Job Exploration Counseling
- Work-based Learning Experiences
- Counseling on Post-Secondary Training
- Workplace Readiness Training
- Self-Advocacy Training

Eligibility and Plan Development

- Vocational counseling
- Disability assessment
- Vocational evaluation

IPE Services

- Vocational counseling
- Job search support
- Job-seeking skills training
- Job placement assistance
- Accommodations
- Assistive Technology
- Job coaching
- Job training
- Prostheses or other medical services
- Support services
How To Apply

1. Obtain an application.
   • www.Michigan.gov/MRS
   • Call or email MRS to request an application
2. Complete and return the application
   • Local MRS office (Office locator on MRS website)
     • Mail, email, fax, Drop-off
   • MRS-CustomerAssistance@michigan.gov

Make A Referral

1. Contact your local MRS office
2. Provide your name and the referring organization
3. Provide Name and phone/email of the individual being referred:
4. When contacting the individual, we indicate who made the referral.
To Request An Application:

- Call: 269-337-3700
- Email: MurphyJ5@michigan.gov

To Submit an application:

- Email: MurphyJ5@michigan.gov
- Fax: 269-337-3717
- Mail: 4210 S. Westnedge Ave.
  Kalamazoo, MI 49008

Site Manager: Jill Murphy – 269.370.2060 – MurphyJ5@michigan.gov
Contact Information

Calhoun & Branch County
Michigan Rehabilitation Services
424 Riverside Dr Suite 202
Battle Creek, MI 49015
269-968-3311

To Request An Application:
• Call: 269-968-3311
• Email: DowneyfosterJ@michigan.gov

To Submit an application:
• Email: DowneyfosterJ@michigan.gov
• Fax: 269-968-0338
• Mail: 424 Riverside Dr. Suite 202
  Battle Creek, MI 49015

Site Manager: Rebecca Hill – 269.615.3464 – HillR1@michigan.gov
Our Business Customer

Services To Businesses

- Training on Service and Emotional Support Animals
- Job Fairs & Virtual Job Fairs
- Accommodations Training and Support
- ADA Training and Support
- Disability Awareness Training
- Mental Health & Critical Conversations
- Talent Acquisition
- Employee Retention

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Contact Information

Michigan Rehabilitation Services
Business Network Division

• Lisa Stanley, Business Relations Consultant
  Phone: 269.548.7282     Email: StanleyL@michigan.gov

Michigan Rehabilitation Services
Southwest District

• John Fiore, District Manager – 269-532-4594 – fiorej@michigan.gov
• Rebecca Hill, Site Manager (Calhoun/Branch/Barry)
  Phone: 269.615.3464     Email: HillR1@michigan.gov
• Jill Murphy, Site Manage (Kalamazoo/St. Joseph/Van Buren)
  Phone: 269.370.2060     Email: MurphyJ5@michigan.gov
Partnership with the Community

Community Mental Health Organizations
- Summit Point
- Pines Behavior Health
- Integrated Services of Kalamazoo
- St. Joseph County CMH

K-12 School Systems
- Kalamazoo Regional Educational Services
- Calhoun County Intermediate School District
- St. Joseph County Intermediate School District
- Branch Intermediate School District

Michigan Works Southwest (Kalamazoo, Calhoun, Branch, St. Joseph)

Other Community Partners
- Disability Network
- Goodwill Industries
- VA Hospital
- MRC
- Interact
- Adapt
- Woman’s Co-op
- Comstock Adult Ed
- Community Colleges
• CMH
  • Supported Employment
  • Seamless Transition Pilot (St. Joseph)
  • Customized Employment (MRC)
• MCTI – C.N.A. Training
• K-12 Schools
  • Disability Advocacy Training
  • Project Search
    • Duncan Aviation (100% placed prior to graduation)
    • Bronson
    • Radison
  • Summer Work Experiences
    • Cade Lake
    • DNR
    • Business Partnership for Student Success (Barry County)
    • Goodwill Industries
    • Kalamazoo County Parks
• Veterans - Training and Support for High Demand Jobs
• Community Colleges
  • KVAAP
THANK YOU!