



Also see online referral trees in Calhoun and St. Joseph Counties or call 211 in the counties where 211 is active.

<p><b>Employer Resource Network (ERN)</b>  <b>Michigan Works! Southwest</b>  <a href="http://www.michiganworkssouthwest.org/employers/employer-resource-network/">http://www.michiganworkssouthwest.org/employers/employer-resource-network/</a></p> <p><b>ERN Michigan</b>  <a href="http://ern-mi.com/Default.aspx">http://ern-mi.com/Default.aspx</a></p> <p><b>ERN USA</b>  <a href="http://www.ern-usa.com/Default.aspx">http://www.ern-usa.com/Default.aspx</a></p>	<p>Kelli Adams 269-385-0404  <a href="mailto:kelli@ERNSuccessCoach.com">kelli@ERNSuccessCoach.com</a></p> <p>OR</p> <p>James Vander Hulst, President                  West Michigan TEAM                  SWMERN Administrator                  616-454-8738  <a href="mailto:jvanderhulst@westmichiganteam.org">jvanderhulst@westmichiganteam.org</a></p> <p>OR</p> <p>Michigan Works! Southwest                  Ashley Iovieno  <a href="mailto:iovieno@upjohn.org">iovieno@upjohn.org</a></p>	<p>Employer Resource Networks are an innovative approach to talent development designed to increase employee retention, enhance workplace culture, and improve employee engagement! Southwest Michigan ERNs can provide an on-site Success Coach to assist your employees by engaging them in career pathways, supporting them in skill development, and maximizing their productivity.</p>	<p>Branch, Calhoun, Kalamazoo &amp; St. Joseph Counties</p>
<p><b>Friends with Disabilities</b>  <a href="http://www.friendswithdisabilities.org/">http://www.friendswithdisabilities.org/</a></p>	<p>Sharmese Anderson,                  President/CEO                  269-830-1334  <a href="mailto:info@friendswithdisabilities.org">info@friendswithdisabilities.org</a></p>	<p>Mission is to reach out to the community of individuals with disabilities in order to educate and promote inclusion. The overall goal is to provide an opportunity for individuals with disabilities to live a gainful life while struggling through daily challenges.</p>	<p>Kalamazoo</p>
<p><b>Goodwill Industries of Central Michigan's Heartland</b>  <a href="https://www.goodwillcmh.org/">https://www.goodwillcmh.org/</a></p>	<p>Main Number 866-725-0534</p>	<p>Goodwill Industries of Central Michigan's Heartland is a private, CARF accredited, nonprofit organization that has been serving the community since the 1950s. At Goodwill, we believe in helping individuals with barriers to employment experience the Power of Work. Through workforce development programs, we provide training, support services, and career opportunities.</p>	<p>Branch &amp; Calhoun Counties + others</p>
<p><b>Goodwill Industries of Southwestern Michigan</b>  <a href="http://www.goodwillswmi.org/">http://www.goodwillswmi.org/</a></p>	<p>Main Number for Mission Services                  269-382-0490</p>	<p>Goodwill Industries of SW MI provides employment training, job readiness skills workshops, work experience, job placement services, GED preparation services, and services to assist at risk families, all to help individuals and families achieve self-sufficiency.</p>	<p>Allegan, Berrien, Cass, Kalamazoo, St. Joseph, and Van Buren Counties + donation centers in Richland, Saugatuck, Wayland</p>

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<p><b>Housing Resources, Inc.</b> <a href="http://www.housingresourcesinc.org/">http://www.housingresourcesinc.org/</a></p>	<p>Main number: 269-382-0287</p>	<p>Housing Resources, Inc. provides services including information and referral for affordable housing, housing stabilization, and permanent housing for families and individuals. Services and support may include housing subsidies, housing search, housing counseling and supportive services to those in Kalamazoo County who are literally homeless and/or in the eviction process. Office hours are 8:30 am – 5:00 p.m., Monday-Friday. HRI can also be reached via phone 269-382-0287 or electronically via their website at <a href="http://www.housingresourcesinc.org">www.housingresourcesinc.org</a>.</p>	<p>Kalamazoo County</p>
<p><b>Integrated Services of Kalamazoo (Formerly Kalamazoo Community Mental Health and Substance Abuse Services [KCMHSAS])</b> <a href="https://iskzoo.org/">https://iskzoo.org/</a></p>	<p>Customer Services <a href="tel:269-553-7000">269-553-7000</a></p>	<p>Integrated Services of Kalamazoo (formerly Kalamazoo Community Mental Health and Substance Abuse Services [KCMHSAS]) provides Supported Employment (including Job Development and Job Coaching) services for enrolled and interested individuals.</p> <p>ISKzoo provides services and supports to individuals with mental illnesses, intellectual/developmental disabilities, or substance use disorders. These include crisis intervention services, psychiatric services, therapy, case management and other evidence-based treatments, as well as support in areas of housing, employment, benefits management and more.</p> <p>ISKzoo is a Certified Community Behavioral Health Center (CCBHC) and can serve the public beyond Medicaid recipients. Services focus on wellness, recovery, trauma-informed care, and physical-behavioral health integration.</p> <p>Developer/sponsor of The Recovery Institute – “empowering individuals with a mental illness to lead rich and meaningful lives in the community.”</p>	<p>Kalamazoo County</p>

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<p><b>Kalamazoo RESA Transition Services</b>  <a href="http://www.kresa.org/domain/58">http://www.kresa.org/domain/58</a></p>	<p>Jordan Stripling (she/her)                  Transition Coordinator                  Kalamazoo Regional Educational Service Agency                  Office: 269-250-9621                  Cell: 517-414-6606                  Jordan Stripling                  Jordan.stripling@kresa.org</p>	<p>Transition is helping students with disabilities and their families think about their life after school and working to identify long-range goals in order to design the school experience to ensure that students gain the skills and connections they need to achieve these goals. This transitional process includes many layers of planning for the future and should be fully understood by everyone involved, each step of the way. Planning for the future is an investment in a student’s well-being!</p>	<p><b>Kalamazoo County</b></p>
<p><b>Kalamazoo RESA Young Adult Program</b>  <a href="https://www.kresa.org/domain/62">https://www.kresa.org/domain/62</a></p>	<p>Jordan Stripling (she/her)                  Transition Coordinator                  Kalamazoo Regional Educational Service Agency                  Office: 269-250-9621                  Cell: 517-414-6606                  Jordan Stripling  <a href="mailto:jordan.stripling@kresa.org">jordan.stripling@kresa.org</a></p>	<p>YAP is a continuum of transition services for young adults 18-26 in Kalamazoo County who have completed their high school years, are eligible for special education services, and need opportunities to learn and build life skills through continued special education programming. Provides special education programming for students who are excited about life after school. Instruction is connected to skills that really matter for young adults:</p> <ul style="list-style-type: none"> <li>• Self-advocacy</li> <li>• Safety</li> <li>• Social skills</li> <li>• Communication</li> <li>• Adult living skills</li> <li>• Job skills</li> <li>• Transportation planning and use</li> </ul>	<p>Kalamazoo County</p>
<p><b>Michigan Bureau of Service for Blind Persons (BSBP)</b>  <a href="http://www.michigan.gov/BSBP">http://www.michigan.gov/BSBP</a></p>	<p>Kalamazoo Regional Office                  1541 Oakland Drive                  Kalamazoo, MI 49008                  P: 269-337-3875                  F: 269-337-3872</p> <p>Training Center (Kalamazoo)                  269-337-3848</p>	<p>The Michigan Bureau of Services for Blind Persons (BSBP) believes in the capacity of people who are blind or visually impaired to achieve employment and independence. The Vocational Rehabilitation Program assists those who are eligible in becoming employed in a career that suits their current or potential skills and abilities.</p>	<p>Statewide – Offices in Detroit, Escanaba, Flint, Gaylord, Grand Rapids, Kalamazoo, and Lansing</p>

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<p><b>Michigan Bureau of Services for Blind Persons Training Center (BSBPTC)</b>  <a href="http://www.michigan.gov/lara/0,4601,7-154-28313_33124-110979--,00.html">http://www.michigan.gov/lara/0,4601,7-154-28313_33124-110979--,00.html</a></p>	<p>Main Number: 269-337-3848</p>	<p>The BSBP Training Center provides training and services to blind and visually impaired residents of the state of Michigan and elsewhere. The Training Center staff believe in the capabilities of individuals who are blind to participate in every activity of daily living.</p>	<p>Statewide – located in Kalamazoo</p>
<p><b>Michigan Career and Technical Institute (MCTI)</b>  <a href="http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40242---,00.html">http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40242---,00.html</a></p> <p><a href="http://MICHIGAN.GOV/MCTI">MICHIGAN.GOV/MCTI</a></p> <p><b>MCTI brochure</b>  <a href="http://www.michigan.gov/documents/mdcd/mcti-catalog-08_257906_7.pdf">http://www.michigan.gov/documents/mdcd/mcti-catalog-08_257906_7.pdf</a></p> <p><b>MCTI brochure (tri-fold)</b>  <a href="http://www.michigan.gov/documents/mdhhs/MRS-pub-313b_MCTI_Brochure_-_2016_-_accessible_524719_7.pdf">http://www.michigan.gov/documents/mdhhs/MRS-pub-313b_MCTI_Brochure_-_2016_-_accessible_524719_7.pdf</a></p>	<p>Admissions                  1-877-901-7360                  269-664-4461</p>	<p>Michigan Career and Technical Institute                  The Michigan Career and Technical Institute conducts vocational and technical training programs and provides the support services needed to prepare Michigan citizens with disabilities for competitive employment. MCTI provides a unique blend of state-of-the-art career and technical education and comprehensive support services including a full spectrum of health and social work services and residential support services.</p> <ul style="list-style-type: none"> <li>• Thirteen (13) vocational training programs</li> <li>• Support services</li> <li>• Campus Life</li> <li>• Job seeking services</li> <li>• Job placement</li> </ul>	<p>Michigan</p>
<p><b>Pine Lake Fund</b>  <a href="http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40242-12014--,00.html">http://www.michigan.gov/mdhhs/0,5885,7-339-73971_25392_40242-12014--,00.html</a></p>	<p>Beth Childress                  269-664-9271</p>	<p><b>The Pine Lake Fund</b> a 501© (3) non-profit organization in partnership with Michigan Career and Technical Institute (MCTI) promotes the training and placement of students attending (MCTI) and establishes business partnerships and resources to support the innovation and expansion of (MCTI). The Pine Lake Fund owns and operates a 20-unit apartment complex which provides an alternative housing option to individuals associated with (MCTI). The Pine Lake Fund administers multiple partnership agreements to provide assessment, accommodation, transition and job placement services throughout the state of Michigan.</p>	<p>Michigan</p>

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**Michigan Rehabilitation Services (MRS) – Southwest Michigan District Office – Michigan Dept of Labor and Economic Opportunity (LEO)**  
[www.michigan.gov/mrs](http://www.michigan.gov/mrs)

**Customer or General Inquiries:**  
**Kalamazoo County, St. Joseph County, Van Buren County –**

**Kalamazoo Site office**  
4210 South Westnedge Ave  
Kalamazoo, MI 49008  
269-337-3700  
877-901-9187 (Toll-free)\*

**Calhoun County, Branch County, Barry County - Battle Creek Site Office**

424 Riverside Drive, Suite 202  
Battle Creek, MI 49015  
269-968-3311  
877-901-9189 (Toll-free)\*

**Berrien County, Cass County**

**Benton Harbor Site Office**  
401 Eighth St. 1st Floor  
Benton Harbor, MI 49023-1407  
269-926-6168  
877-901-9192 (Toll-free)\*

\*TTY users may contact MRS by dialing 711 and providing the relay operator with the toll-free number.

**Business Services**

Lisa Stanley – 269-548-7282

**Mission:** Develop customized workforce solutions for businesses and individuals with disabilities.

**Vision:** A diverse and inclusive workforce that unites businesses and individuals with disabilities toward a common good.

**Individuals with Disabilities**

Michigan Rehabilitation Services provides vocational rehabilitation services to support individuals with disabilities to be successful in employment. This may include vocational counseling; assessments; job training; supportive services; job placement; disability restoration; employer supports; and accommodations to address barriers to employment.

**Students with Disabilities – Pre-Employment Transition Services**

Michigan Rehabilitation Services serves youth with disabilities to help prepare them for success in careers as they exit high school or post-secondary training. Pre-Employment Transition Services can include:

- Job Exploration
- Work-Based-Learning Experiences
- Counseling on Postsecondary Education
- Workplace Readiness Training
- Self-Advocacy Training

**Businesses**

Partners with businesses to recruit, maintain, and retrain qualified individuals to save time and money while engaging in the interactive process to increase their bottom line and create a truly inclusive workplace culture.

Prosperity Region 8 (Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, and Van Buren Counties) + Barry County

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<p><b>Michigan Works! Southwest</b>  <a href="http://www.michiganworkssouthwest.org/">http://www.michiganworkssouthwest.org/</a></p> <p>Workshops and Hiring events  <a href="https://www.michiganworkssouthwest.org/events/">https://www.michiganworkssouthwest.org/events/</a></p>	<p><b>Michigan Works! Southwest Service Centers</b></p> <p><b>Branch County</b> – 517-278-0200</p> <p><b>Calhoun County</b> - 269-660-1412</p> <p><b>Calhoun County – Albion Office</b> – 517-629-9477</p> <p><b>Kalamazoo County</b> - 269-383-2536</p> <p><b>St Joseph County</b> - 269-273-2717</p>	<p>Michigan Works! Southwest provides employment assistance, including employability skills training, soft skill development, job matching, intensive case management, barrier navigation, and vocational and on-the-job training assistance. Michigan Works! Southwest also provides support to local employers by posting jobs, recruiting talent, providing employee retention services, and assisting with talent-related solution design.</p>	<p>Branch, Calhoun, Kalamazoo, and St. Joseph Counties</p>
<p><b>MRC Industries</b>  <a href="http://www.mrcindustries.org/">http://www.mrcindustries.org/</a></p>	<p><b>General Information</b> – 269-343-0747</p>	<p>MRC Industries looks to assist individuals in achieving maximum community integration through employment. We provide job placement, job training, employer trainings, and continued support for both people served and our employer partners. Additional services include Clubhouse and Bridgeways Case Management.</p>	<p>Kalamazoo County</p>
<p><b>Project SEARCH (KRESA) / Bronson Healthcare Radisson Plaza Hotel</b>  <a href="https://www.kresa.org/Page/2204">https://www.kresa.org/Page/2204</a></p>	<p>Chad Howard                  Project SEARCH Supervisor  <a href="mailto:Chad.howard@kresa.org">Chad.howard@kresa.org</a>                  269-250-9609</p>	<p>Project SEARCH is a post-Secondary Transition Program for students with disabilities. Students are fully immersed for 1 school year in the host businesses (Bronson Healthcare and Radisson Plaza Hotel)</p>	<p>Kalamazoo County</p>

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<p><b>Project SEARCH (Calhoun ISD) / Duncan Aviation</b>  <a href="https://www.mitransition.org/sites/default/files/user_uploads/presentations/MI-TOP%20Institute%20June%202015%20-%20Segal/Project%20Search%20Breakout%20PPT%20June%2016,%202015.pdf">https://www.mitransition.org/sites/default/files/user_uploads/presentations/MI-TOP%20Institute%20June%202015%20-%20Segal/Project%20Search%20Breakout%20PPT%20June%2016,%202015.pdf</a></p>	<p>Questions should be directed to Sheila Ritsema at 269-317-9656 or <a href="mailto:ritsemas@calhounisd.org">ritsemas@calhounisd.org</a></p>	<p>Project SEARCH is a Post-Secondary Transition Program for students with disabilities. Students are fully immersed for 1 school year in the host business, Duncan Aviation. The students will develop transferable and marketable skills with the goal at the end of the program - paid competitive employment in the community!</p>	<p>Calhoun County</p>
<p><b>Recovery Institute of Southwest Michigan, Inc. - Kalamazoo</b>  <a href="http://www.recoverymi.org/">http://www.recoverymi.org/</a></p>	<p>Main Phone Number: 269-343-6725</p>	<p>Recovery Institute serves Kalamazoo County by offering peer support to people who have mental health and/or substance use concerns. We provide this service in the form of groups, classes, one-on-ones and social outings.</p>	<p>Southwest Michigan</p>
<p><b>St. Joseph County Community Mental Health</b>  <a href="http://www.stjoecmh.org/">http://www.stjoecmh.org/</a></p>	<p>To access services, call 269-467-1000</p>	<p>From their website:                  “Community Mental Health &amp; Substance Abuse Services of St. Joseph County has a wide array of services to offer both adults and children. Specific services are available to consumers who meet certain eligibility standards established by the Michigan Department Health and Human Services. Not everyone will meet criteria for a specific service.                  The customer service coordinator, clinician, or case manager will explain the services you are eligible for and assist you in developing a Person-Centered Service Plan utilizing one or more of the services we provide.                  We also have Peer Support Services available. Our Peer Support specialist have personal experience with mental illness or substance abuse and are here to help guide you through your recovery process.”</p> <p>List of Services (see website for details):                  Services for Children with SED                  Services for Adults with Mental Illness                  Services for Adults with Developmental Disabilities                  Services for Adults with Substance Abuse Disorders.</p>	<p>St Joseph County</p>



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<p><b>Southwest Michigan Behavioral Health (SWMBH)</b>  <a href="http://www.swmbh.org/">http://www.swmbh.org/</a></p>	<p>Main Number: 800-676-0423                  Customer Service: 800-890-3712                  Compliance Hotline:                  800-783-0914                  MI Health Link Customer/Crisis:                  800-675-7148                  Substance Abuse Treatment                  Access: 800-781-0353                  Veteran Navigator:                  269-967-9187</p>	<p>Substance Abuse Disorder Treatment - contact SWMBH                  See website for more information: <a href="http://www.swmbh.org/">http://www.swmbh.org/</a>                  Contact for Veterans: Toni Kennedy, contact 269-967-9187 or <a href="mailto:antonia.kennedy@swmbh.org">antonia.kennedy@swmbh.org</a></p> <p>From their website: “Southwest Michigan Behavioral Health (SWMBH) is the Prepaid Inpatient Health Plan (PIHP) for eight Michigan counties, and is in partnership with the Community Mental Health (CMH) agencies of these counties. SWMBH, in partnership with the CMH’s and local providers, provides mental health services to adults with severe and persistent mental illness, children with severe emotional disturbance, individuals with intellectual/developmental disabilities, and individuals with substance use disorders.”</p>	<p>Southwest MI – 8 counties</p>
<p><b>Veterans Employment Services - Michigan</b>  <a href="https://www.michigan.gov/leo/0,5863,7-336-94422_95539_98962---,00.html">https://www.michigan.gov/leo/0,5863,7-336-94422_95539_98962---,00.html</a>  <a href="http://www.michigan.gov/ves">www.michigan.gov/ves</a></p>	<p>Visit a Michigan Works! Service Center</p> <p>DVOP Vet Rep at Michigan Works! SW:                  Carrie Headworth, Kalamazoo Service Center, 269-488-7293                  Maurilio “Leo” Arellano, Battle Creek Service Center, 269-660-1425</p>	<p>Michigan Veterans Career Advisors provide intensive and individualized employment services to eligible veterans and spouses assisting them with overcoming significant barriers to employment.</p> <p>These services include (but are not limited to) guiding the program participant through the process of:</p> <ul style="list-style-type: none"> <li>• Increasing resume marketability</li> <li>• Improving interviewing skills</li> <li>• Effectively using social networking</li> <li>• Partnering with other service providers and organizations</li> </ul>	<p>Michigan</p>
<p><b>Veteran’s Newsletter</b> – To sign up:  <a href="https://public.govdelivery.com/accounts/MILEO/subscriber/new?topic_id=MILEO_473">https://public.govdelivery.com/accounts/MILEO/subscriber/new?topic_id=MILEO_473</a></p>	<p>Workforce Development Veterans Employment Services Regional BSP Rep is:                  Shane Sherer, CBSP                  (p) 616-752-7805                  (c) 517-897-1797  <a href="mailto:scherers@michigan.gov">scherers@michigan.gov</a></p>	<p>These services include (but are not limited to) guiding the program participant through the process of:</p> <ul style="list-style-type: none"> <li>• Increasing resume marketability</li> <li>• Improving interviewing skills</li> <li>• Effectively using social networking</li> <li>• Partnering with other service providers and organizations</li> </ul>	
<p><b>Veterans’ Employment Services on Facebook</b>  <a href="https://www.facebook.com/MIVeteransServices">https://www.facebook.com/MIVeteransServices</a></p>			
<p><b>Michigan Veterans Affairs Agency on Facebook</b>  <a href="https://www.facebook.com/MIVeterans">https://www.facebook.com/MIVeterans</a></p>	<p>Michigan Veteran Contact:                  Joseph Swyrtek'  <a href="mailto:swyrtekj@michigan.gov">swyrtekj@michigan.gov</a></p>		

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<p><b>Veteran Engagement Team Southwest Michigan (formerly VCAT MI Region 8)</b> <a href="https://www.michiganveterans.com/">https://www.michiganveterans.com/</a></p>	<p>Southwest Michigan Region 8 Jennifer Klempnow, Chair <a href="mailto:jklempnow@upjohn.org">jklempnow@upjohn.org</a></p>	<p>The Veterans Engagement Team includes representatives from federal, state, local and faith-based organizations that support veterans in the communities where they live and work. The Veterans Engagement Team focuses on identifying solutions for gaps in veteran services, reducing duplication of efforts and simplifying connections with local resources. This community-based system of care allows networks of service providers to employ best practices, share information and tools and connect more quickly with veterans.</p>	<p>Region 8 (includes Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, and Van Buren Counties)</p>
<p><b>Veterans Representatives by County</b></p>	<p>Branch County - Charles Scott <a href="mailto:cscott@countyofbranch.com">cscott@countyofbranch.com</a></p> <p>Calhoun County – Aaron D. Edlefsen 269-969-6735 <a href="mailto:aedlefsen@calhouncountymi.gov">aedlefsen@calhouncountymi.gov</a> Kristina Higgins <a href="mailto:khiggins@calhouncountymi.gov">khiggins@calhouncountymi.gov</a></p> <p>Kalamazoo County – Celia Banuelos 269-373-5361 <a href="mailto:cxbanu@kalcounty.com">cxbanu@kalcounty.com</a></p> <p>St. Joseph County - Stoney Summey 269-467-5512 <a href="mailto:summeys@stjosephcountymi.org">summeys@stjosephcountymi.org</a></p>		

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